SAP Solution Manager (7.2 and 7.1)

Application Lifecycle Management Roadmap
    Process and Project Management workshop
    Business Process Modelling (BPMN 2.0)
    End to End and Modular Business Process Structure
    SAP best practices
    Document Management
    Test Management (manual vs automated) workshop
    IT Service Management workshop
    Change Request Management workshop
Application Operations
    System Monitoring
    Technical Monitoring
    End-User experience monitoring
SAP Solution Manager implementation and monitoring standardisation
Solution Manager Alert Monitoring and projective action execution
Business Process Monitoring
    Business Process Analysis and Improvement
    Interface Monitoring
    KPI Metrics monitoring
Integration with 3rd party tools
    ServiceNOW
    HP ALM
    JIRA
    ARIS
        Business Process Modelling training
        Development of macro and reports
    MEGA
    SIGNAVIO
    Exports to BPEL
    SAP Power Designer
        Enterprise Modelling Architecture
TECHNICAL UPGRADE 7.1 TO 7.2
    Impact Analysis on current usage
    Content Activation

SAP Project Management

Analysis of AS-IS …. TO-BE
Creation of Roadmap and Project Plans
Leading SAP Project on behalf of customers
Agile Coaching & PMO tools
Control of Scope, timelines and resources
Transformation to Operation coaching
Identification of training needs due to major upgrade
Knowledge transfer and sharing lessons learnt from many SAP Implementation done worldwide